



COMPLAINTS FORM

Please fill out the following form with your complaint and send either by email to: Complaints@mdb.org.mt or by post/direct delivery to the following address: Chief Legal and Compliance Officer, Malta Development Bank, 5 Market Street, Floriana FRN 1083, Malta. We will review your complaint and follow up with you as soon as possible.

Please complete the following details in relation to the complaint:

Name of Complainant:	
Identification or Company Number:	
Detection Date of the Alleged Maladministration:	
Date of Occurrence:	
Date of Reporting:	

Name of the person/s involved in the alleged maladministration:

Name	Surname

Please describe in as much detail as possible the nature of the alleged maladministration:

Describe what happened:

How was the alleged maladministration discovered?

Kindly list all evidence being attached in support of this claim. The evidence may be attached to this complaint as a separate attachment if more feasible.

Do you provide your consent for the MDB to communicate your personal details and the nature of the complaint to external third parties, if this is required to consider the complaint?

Yes No

[Signature of Complainant]

Name:

Date:

The MDB guarantees that any personal data processed within this form shall be in accordance with the requirements of local and EU legislation on data protection in force at the time of the data processing including the General Data Protection Regulation- (GDPR) (Regulation (EU) 2016/679. All the personal data collection in this form will be considered under the classification of 'confidential'. Persons have the right to access and port their personal data, rectify, erase and restrict their personal data and to object to processing of their personal data in terms of the GDPR. Further information on the processing of personal data by the MDB is provided under the Privacy Policy of the MDB accessible through this link: <https://www.mdb.org.mt/privacy-policy/>.